

Modern Slavery & Exploitation Directory of Survivor Support Services

London Boroughs of Hammersmith & Fulham,
Kensington & Chelsea and Westminster



Find the service you need:

- [Accommodation](#)
- [Advice](#)
- [Awareness](#)
- [Children](#)
- [Domestic Servitude](#)
- [Forced Labour](#)
- [Post-NRM Support](#)
- [Sexual Exploitation](#)
- [Substance Misuse](#)

Emergency Services

If someone is in immediate danger, always call 999.

Modern Slavery Helpline

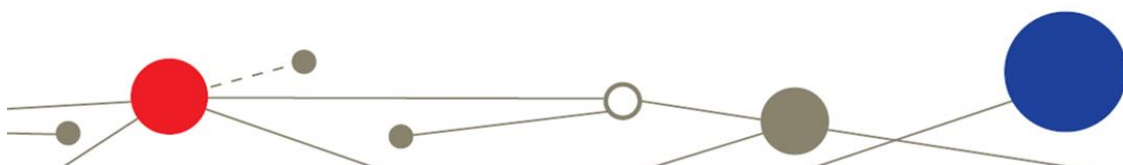
Help and advice about Modern Slavery
08000 121 700 (Open 24/7)

The Salvation Army

Prime contractor for managing support for adult victims of modern slavery in England and Wales who consent to entering the National Referral Mechanism. Can also provide emergency accommodation to victims of modern slavery who are destitute.
Confidential referral line: 0300 303 8151 (Open 24/7)

Social Services

Hammersmith & Fulham: 020 8753 4198 (option 3)
Royal Borough of Kensington & Chelsea: 020 7361 3013
Westminster City Council: 020 7641 1175



ACCOMMODATION

[Caritas Bakhita House](#)

Safehouse accommodation for female victims of modern slavery. Women with NRPF and those not entering the NRM are welcome.

020 7931 6045

bakhitahouse@rcdow.org.uk

[The Connection at St Martin's](#)

Homeless charity in Westminster with day & night centre. Provides housing advice, mental health support and street outreach.

020 7766 5544

[Daria House \(nia\)](#)

A refuge for women who have been sexually exploited, with a particular focus on supporting women who have been exploited through their involvement in prostitution.

07884 886901

[Ella's Home](#)

Accommodation for female victims of modern slavery with recourse to public funds; and floating support for women with or without recourse. Those not entering the NRM welcome.

referrals@ellas.org.uk

[Emma Project \(nia\)](#)

Specialist refuge for women who have experienced domestic and sexual violence and who also use substances problematically.

07590 712872

[Glass Door](#)

Homeless Charity that provides open access winter night shelters and a year-round casework service in Kensington & Chelsea, Hammersmith & Fulham, Richmond and Wandsworth.

02073514948

[Micaela's Home \(Rahab\)](#)

Offers temporary accommodation for women affected by prostitution or experience of sexual exploitation. Women with NRPF and those not entering the NRM are welcome.

0207 370 3901

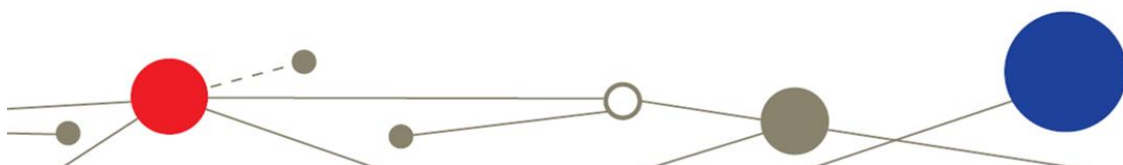
bexkeer@rahabuk.com

[Olallo House](#)

32 bed short-term accommodation for homeless migrants of all genders. Provides hot meals; job search and 1-2-1 keyworker support. NRPF and those not entering the NRM are welcome.

020 7380 6020/07725927908

MiguelNeves@sjog.org.uk



Refuge

Temporary accommodation for women escaping abuse.
Helpline: 0800 112 4052

St Mungo's

Homeless charity providing No Second Night Out Services and tailored support.
020 3856 6000
info@mungos.org

ADVICE

The Aire Centre

Assists EU nationals who are victims of trafficking by providing legal advice and provides indirect assistance to representatives of victims of trafficking from elsewhere.
020 7831 4276

ATLEU

Legal representation for victims of modern slavery. Can support appeals for negative National Referral Mechanism (NRM) decisions. Provides free advice on immigration, compensation and housing for support providers working with victim/survivors of modern slavery.
020 7700 7311
referrals@atleu.org.uk

The British Red Cross

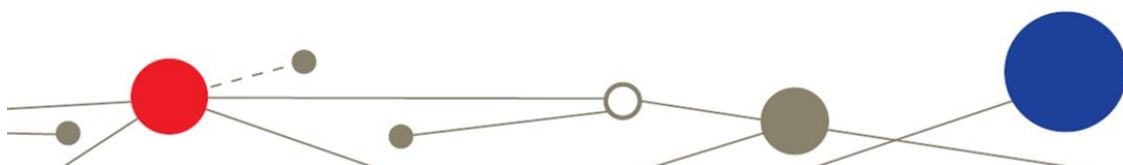
The BRC has a dedicated Anti-Trafficking Officer who provides complex casework to survivors of trafficking. Those who have had contact with the asylum process can additionally access casework and destitution support through Refugee Services.
0207 704 5686
LondonRU@redcross.org.uk

East European Resource Centre

Information, advice and advocacy for Eastern European migrants in need of help navigating British systems.
020 8741 1288
Free Advice Line 0800 121 4226
slavery@eerc.org.uk

Helen Bamber Foundation

Holistic care and support for victims of modern slavery, including support from legal staff and trained therapists.
0203 058 2020
reception@helenbamber.org



International Organisation for Migration

International organisation with global links, research and training. Currently supporting vulnerable EU citizens and family members to apply to the EU Settlement Scheme (EU-SS).

020 7811 6000

iomuk@iom.int

Migrant Help

First Responder organisation for the NRM. Provides support, advice and accommodation services for migrants and victims of modern slavery

Free asylum helpline: 0808 8000 630

info@migranthelpuk.org

The Passage

Provides advice and support for people who are homeless, and Modern Slavery training within the homelessness sector.

020 7592 1850

info@passage.org.uk

Shpresa

Programmes and support for the Albanian speaking community.

020 7511 1586

shpresaprogramme@yahoo.co.uk

AWARENESS

Human Trafficking Foundation

Not a frontline service. Shapes policy and is a collective voice for NGOs. Useful resources on their website.

020 3773 2040

info@humantraffickingfoundation.org

Just Enough Group

Organisation teaching school children about modern slavery through lesson plans, workshops and the Blah! App.

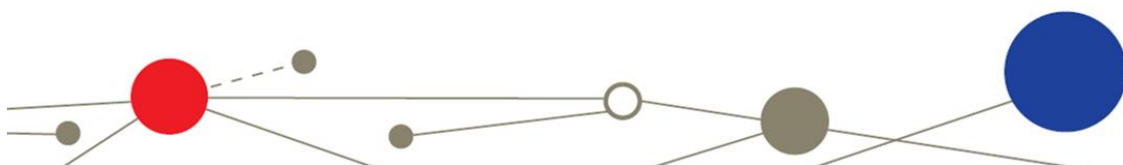
0300 999 1807

STOP THE TRAFFIK

Not a frontline service. Delivers awareness training and intelligence-led campaigns aimed at preventing human trafficking.

020 7921 4258

info@stopthetraffik.org



CHILDREN

If you have any concerns about a child, please contact Children's Services in the first instance:

Hammersmith & Fulham: 020 8753 6600

Royal Borough of Kensington & Chelsea: 020 7361 3013

Westminster City Council: 020 7641 4000

Abianda

Supports young women affected by gangs and county line activity to discover their own resilience and develop the power to change their situation.

020 768 60520

hello@abianda.com

The Children's Society

Runs various services for children who are being exploited and provides useful resources for practitioners, especially around Child Criminal Exploitation.

www.childrensociety.org.uk

ECPAT UK

Organises support groups for young people who have been trafficked, in addition to publishing research and reports and lobbying for better provision for children.

020 7607 2136

info@ecpat.org.uk

Migrant and Refugee Children's Legal Unit

Specialist legal representation for migrant and refugee children on asylum and immigration matters.

Urgent: 020 7288 7630

miclu@islingtonlaw.org.uk

MOPAC Rescue & Response

MOPAC funds the Rescue & Response programme to better understand, target and respond to county lines. Young people aged up to 25 can be referred to access support from St Giles Trust, Abianda and Safer London by Children's Services via [this link](#).

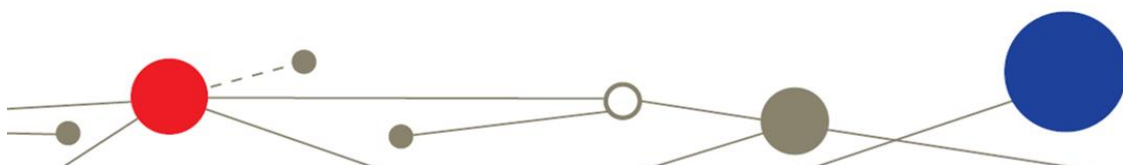
020 8937 5765

NSPCC Child Trafficking Advice Centre

Advice and support for professionals worried that a young person may be a victim of trafficking. First Responder organisation for referring children to the NRM.

0808 800 5000

help@nspcc.org.uk



St Giles Trust

The SOS Project helps young men and women involved in serious violence, county lines and other types of criminal exploitation.

020 7708 8000

info@stgilestrust.org.uk

DOMESTIC SERVITUDE

Kalayaan

Providing individual advice and support for people on overseas domestic workers visas. First Responder organisation for the NRM but also supports those not wishing to enter.

020 7243 2942

avril@kalayaan.org.uk

Voice of Domestic Workers

Provides educational and community activities for domestic workers - including English language lessons and employment advice.

info@thevoiceofdomesticworkers.com

FORCED LABOUR

Gangmasters and Labour Abuse Authority

Investigates all aspects of labour exploitation and conducts operations using their enforcement powers. Confidential reporting hotline 0800 432 0804 (open during office hours) intelligence@gla.gov.uk

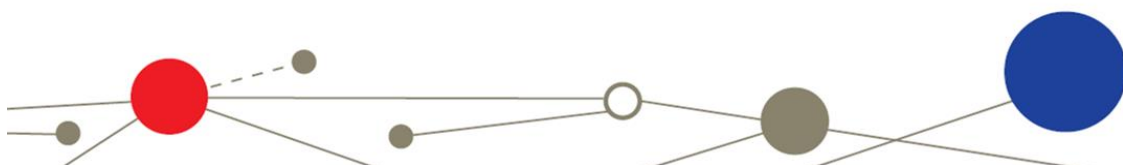
POST-NRM SUPPORT

Hestia

In addition to being an NRM sub-contractor for The Salvation Army, Hestia runs The Phoenix Project, a post-NRM programme supporting survivors with a positive Conclusive Grounds decision (with or without leave to remain). Case workers support survivors to integrate within their local community and increase their independence. Contact phoenixproject@hestia.org

The Salvation Army

Runs a drop-in service in Westminster for survivors in London with a positive Conclusive Grounds decision (with or without leave to remain). Survivors are paired with a highly trained volunteer and are invited to meals and trips to help move towards recovery and independence. For referral information contact: abigail.lennox@salvationarmy.org.uk



Sophie Hayes Foundation

Post-NRM support and skills workshops for survivors of modern slavery

Contact via form on website www.sophiehayesfoundation.org/contact-us

SEXUAL EXPLOITATION

National Ugly Mugs

Provides warnings to people in the sex industry about dangerous individuals

<https://uknswp.org/um/>

Rahab

Support for women affected by prostitution and sexual exploitation. Provides an ISVA service, outreach, 1:1 case work support and accommodation for women (Micaela's Home). Also provides advice and training to professionals on how to best support women in their care.

0207 370 3901

contact@rahabuk.com

SASH Support and Advice on Sexual Health

Sexual health services for people living in the three boroughs.

020 7851 2955

info@SASHLondon.org

Solace Women's Aid

Accommodation, advice and support for women in London, including Rape Crisis line.

Advice line: 0808 802 5565

Rape Crisis: 0808 801 0305

advice@solacewomensaid.org

Tamar

Outreach and individual support for women and trans affected by prostitution and sexual exploitation in Westminster. Has volunteers speaking a range of languages including Thai and Mandarin.

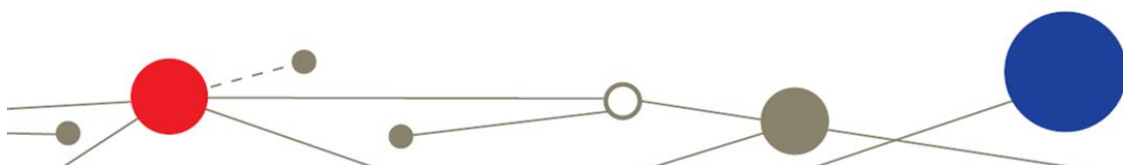
contact@tamarteam.org

Women & Girls Network

Provides services including free counselling and advice, to women & girls who have experienced, or are at risk of violence including sexual exploitation and forced marriage.

020 7610 4678

info@wgn.org.uk



SUBSTANCE MISUSE

[Emma Project \(nia\)](#)

Specialist refuge and outreach support for women who have experienced domestic and sexual violence and who also use substances problematically.

07590 712872

[Turning Point](#)

Provides mental health support and services for people wishing to address their alcohol or drug use.

0203 126 3036

